



Dear Customers

Closing of MOM's Counters on Saturdays From 1 July 2009

Over the years, the Ministry of Manpower (MOM) has introduced various e-Services to make it more convenient for our customers to transact with us. These include the award winning Work Permit Online (WPOL) and most recently, the Employment Pass Online (EPOL) systems.

2 These online services have greatly enhanced the convenience and efficiency of our customers' transaction experiences with MOM. Customers increasingly do not have to visit MOM counters.

3 With the launch of the Employment Pass e-Issuance Service on EPOL and the opening of the Employment Pass Services Centre to provide finger-printing and card collection services for Employment Pass holders, **all customer service counters, including the Information Counter, E-Service Lobby and Work Pass counters, at MOM (Havelock Road) will cease operations on Saturdays from 1 July 2009.**

4 MOM counters will remain open on Mondays to Fridays, 8.00 am to 5.30 pm to cater to the needs of our customers.

5 To find out about the types of MOM e-services available online, you can access our website at www.mom.gov.sg.

6 We apologise for any inconvenience caused and greatly appreciate your understanding.

**The Management
Ministry of Manpower**